Table of Contents

Introduction

Chapter 2 – Consumer Rights and Responsibilities

Chapter 3 – Individual Support Planning and Implementation

Chapter 4 – Services: Support Coordination and Case Management

Chapter 5 – Application for Provider Status

Chapter 6 - General Provider Requirements

Chapter 7 - General Provider Requirements Provider Training

Chapter 8 - Creation and Maintenance of Provider Records

Chapter 9 – Residential Services

Chapter 10 – Day Services

Chapter 11 - Health Management and Oversight

Chapter 12 – Behavior Health

Chapter 13 – Therapy Services

Chapter 14 – Therapy-Related Services

Chapter 15 - Nursing, Nutrition, Vision and Dental Services

Chapter 16 – Other Waiver Services

Chapter 17 - Conservatorship and Advocacy Services

Chapter 18 – Protection From Harm

Chapter 19 – Quality Management

Chapter 20 - Provider Claims Submission and Processing

Appendices